Student Satisfaction Survey Analysis Report 2018-19

This report presents the analysis of the Student Satisfaction Survey conducted to assess various aspects of the college experience. The survey aimed to gather students' feedback on different areas, including the admissions process, quality of teaching, syllabus completion, infrastructural facilities, library service, office staff's help, scope of cultural activities, facilities, job placement, and overall perception of the college.

Methodology

The survey utilized a Likert scale to measure satisfaction levels, with response options ranging from "Excellent," "Good," "Fair," to "Need Improvement." Data was collected anonymously from a diverse sample of students. The responses were tabulated, and bar charts were generated to visualize the distribution of ratings for each question.
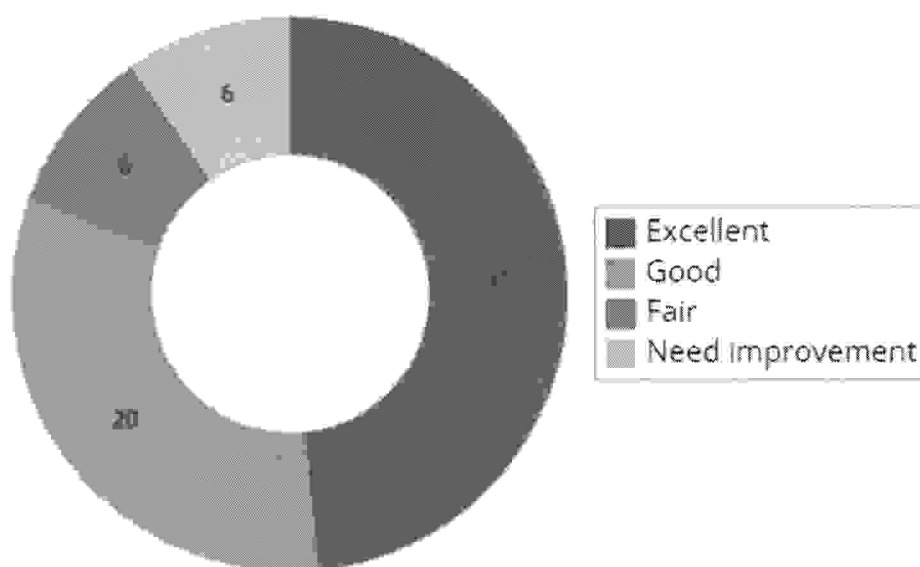
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Principal

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Kolkata – 700 033

Questionnaire and Feedback

Overall perception about the college

Legend: Excellent, Good, Fair, Need improvement

(Values shown: 1, 4, 17)
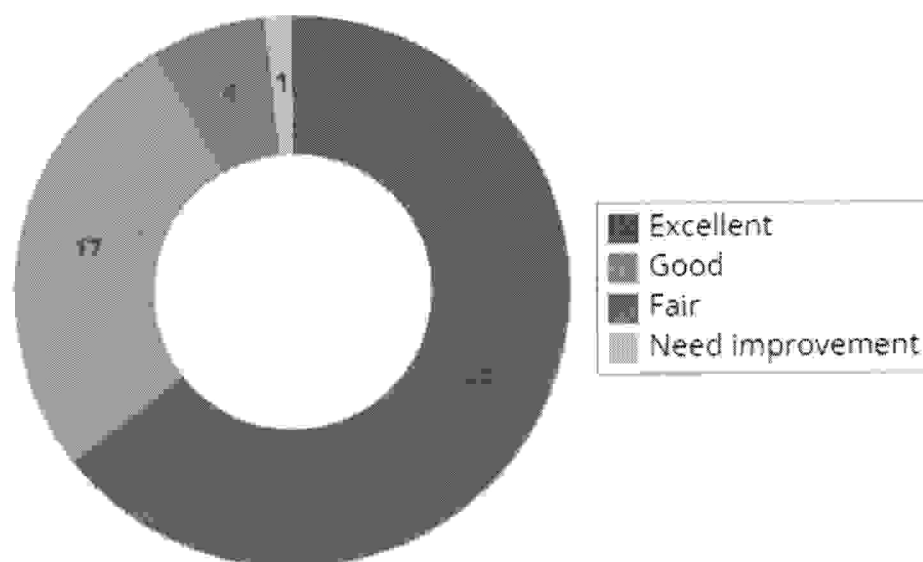
Opinion on the washroom, common room, and canteen facilities?

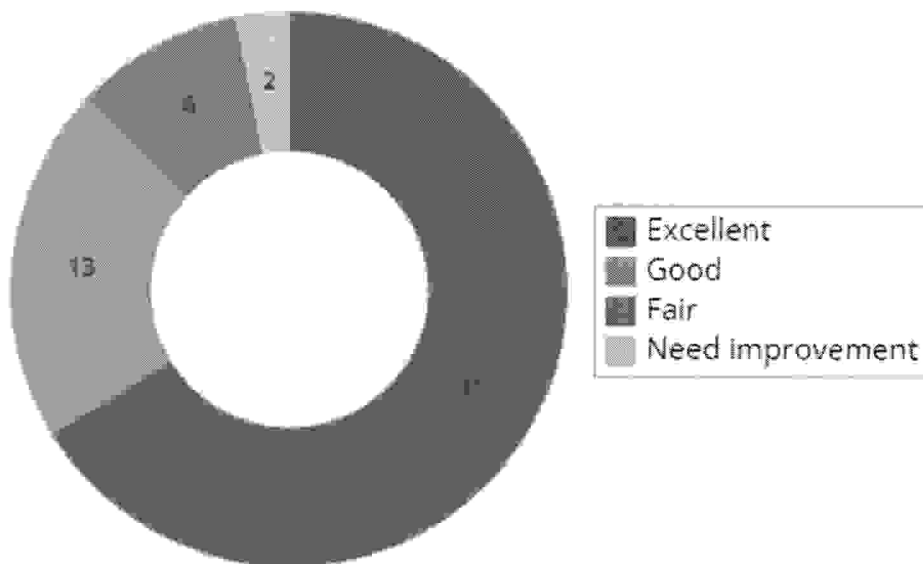Legend: Excellent, Good, Fair, Need improvement

(Values shown: 6, 6, 20)

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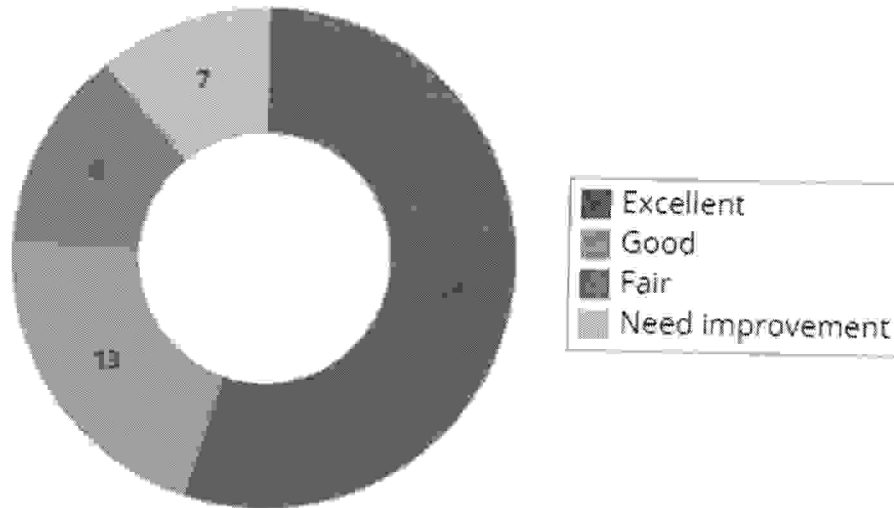09/08/2023

How would you rank the office staff's help?

Legend
■ Excellent
■ Good
■ Fair
■ Need improvement

Values shown: 2, 5, 24
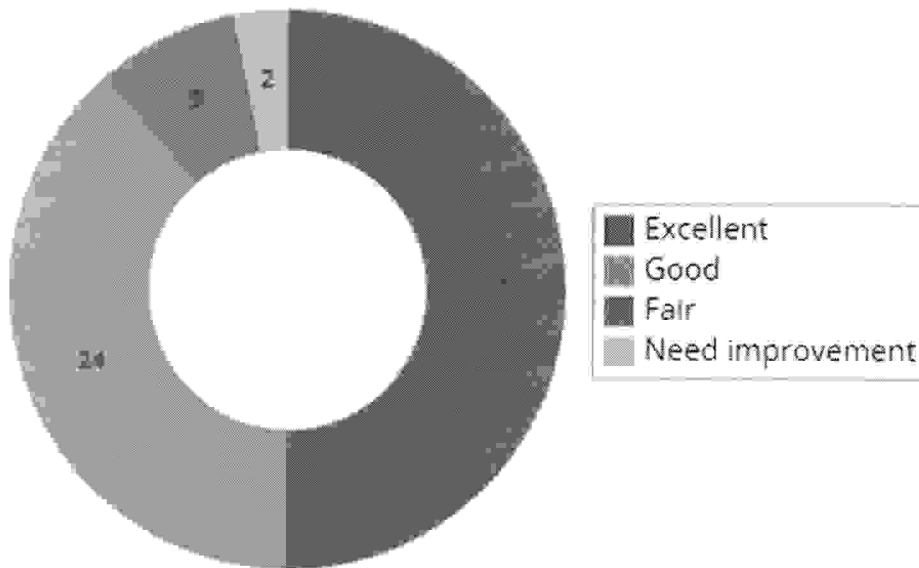
How would you assess the quality of teaching?

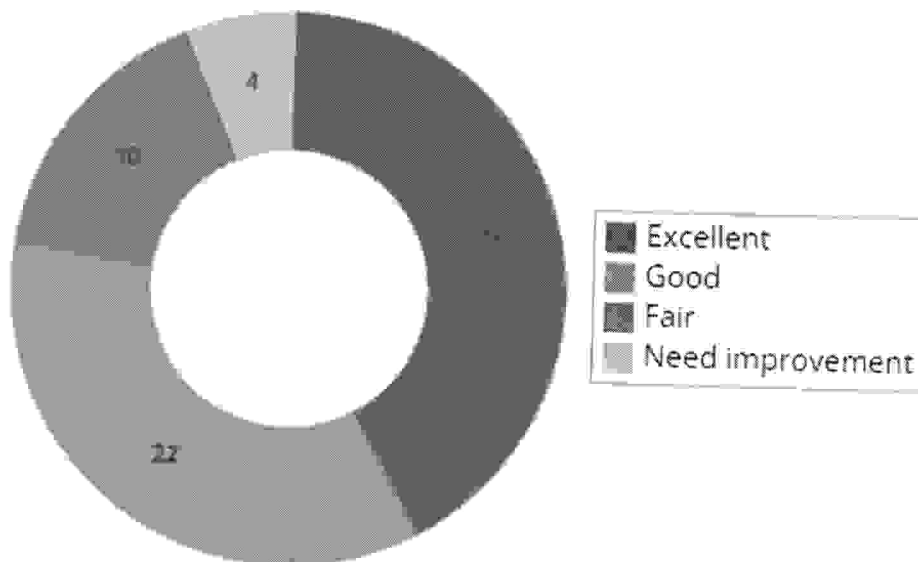| Legend |
|--------|
| ■ Excellent |
| ■ Good |
| ■ Fair |
| ■ Need improvement |

Values shown: 2, 4, 13

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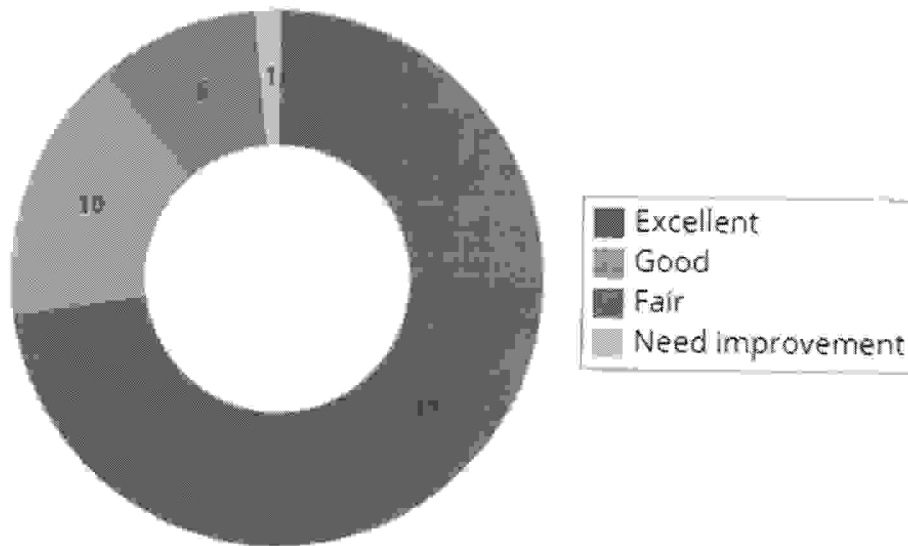# How would you assess the infrastructural facilities?

Legend:
- Excellent
- Good
- Fair
- Need improvement

Values: 7, 13

How would you assess the admissions process?

Legend:
- Excellent
- Good
- Fair
- Need improvement

Values: 4, 10, 22

How do you grade syllabus completion?

Legend:
- Excellent
- Good
- Fair
- Need improvement

Assessment regarding the scope of cultural and other activities?
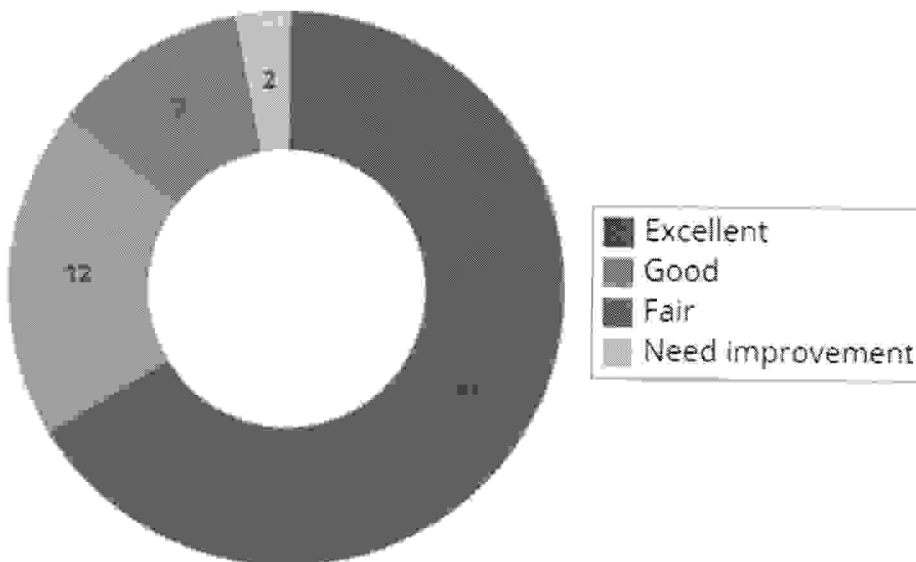
Legend:
- Excellent
- Good
- Fair
- Need improvement

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What is your opinion of library service?

Legend:
- Excellent
- Good
- Fair
- Need improvement
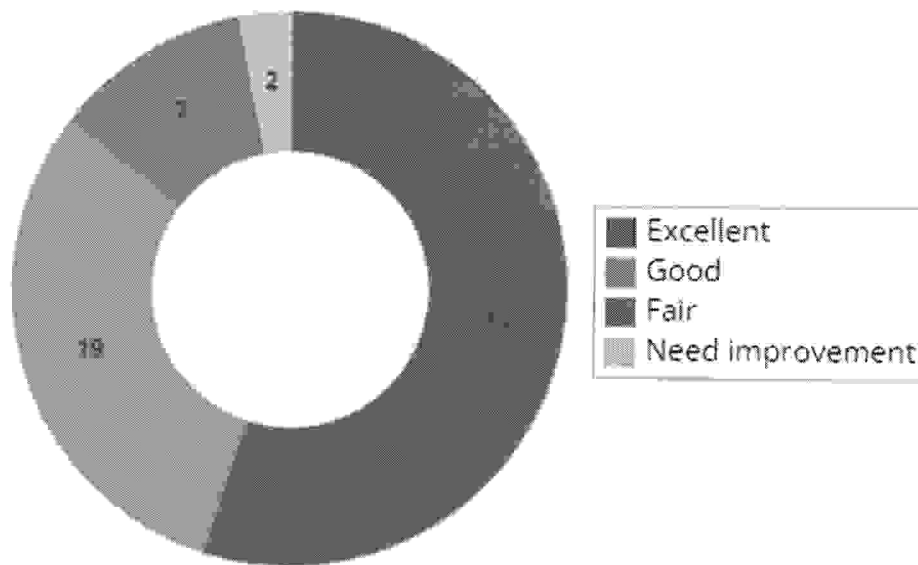
What do you think of the job placement facility?

Legend:
- Excellent
- Good
- Fair
- Need improvement
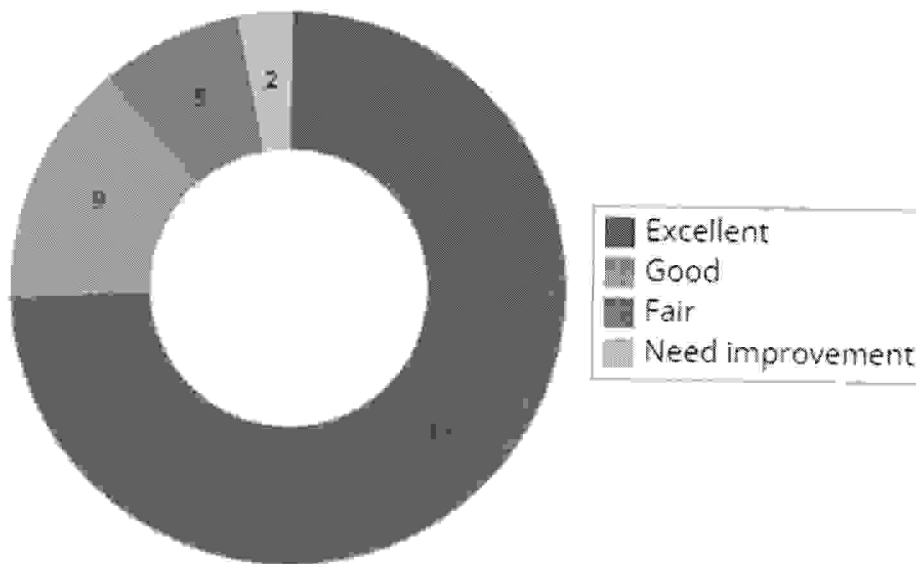
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Analysis

Based on the feedback received from the Student Satisfaction Survey, here are some suggestions for improvement in various areas:

❖ Admissions Process:

Improve transparency and communication during the admission process to provide students with clearer guidelines and expectations.

❖ Quality of Teaching:

Conduct regular faculty development programs to enhance teaching methods and ensure continuous improvement in the quality of education.

❖ Syllabus Completion:

Monitor syllabus progress consistently to ensure timely completion, and provide additional support or resources if needed via the conduction of special classes and video lectures.

❖ Infrastructural Facilities:

Identify areas where infrastructural improvements are required, such as modernizing classrooms, laboratories, and common areas, to enhance the learning environment.

❖ Library Service:

Increase the availability of resources and extend library hours to accommodate students' study needs more effectively.

❖ Office Staff's Help:

Provide regular training to office staff to enhance their communication and problem-solving skills, ensuring they can assist students efficiently.

❖ Scope of Cultural and Other Activities:

Expand the range of cultural and extracurricular activities to offer diverse opportunities for students to engage and showcase their talents.

❖ Facilities (Washroom, Common Room, Canteen):

Regularly maintain and upgrade facilities to ensure students' cleanliness, comfort, and convenience.

❖ Job Placement Facility:

Strengthen ties with industries and companies to enhance job placement opportunities for students, and provide career counselling and support services.

❖ Overall Perception of the College:

Address any specific areas that received lower ratings and implement corrective measures to improve overall student satisfaction.

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Conclusion

The suggestions provided above aim to address areas that require improvement based on the feedback received from the Student Satisfaction Survey. By considering these suggestions and implementing necessary changes, the college can create a more conducive and fulfilling environment for its students, enhancing the overall college experience and ensuring continuous growth and development.

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